1 May 2015

Central Government update 2015

# Auditor-General update: Today, tomorrow, 2030

Lyn Provost, Controller and Auditor-General

# Our five year work programme

- 2013/14: Service delivery
- 2014/15: Governance and accountability
- 2015/16: Investment and asset management
- 2016/17: Information
- 2017/18: Water

# Service delivery

Good people and good service delivery go together.

The best agencies:

- have the right connections between people and services;
- listen to people, understand their needs, and learn from feedback;
- respond to changing and different needs, and put ideas into action; and
- help people to help themselves.

### Governance and accountability

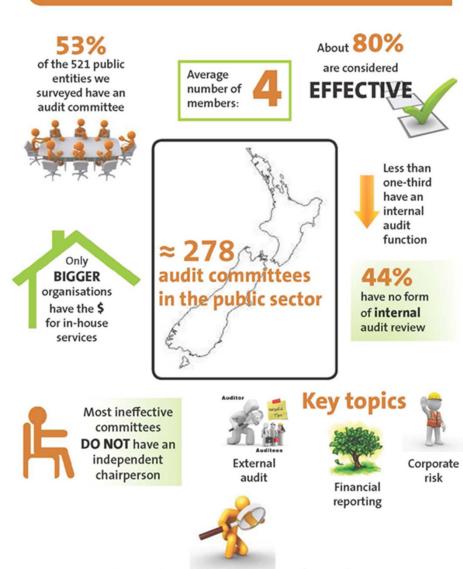
### Five aspects of good governance

- strategic direction;
- leadership and culture;
- monitoring and review;
- risk management; and
- internal controls.



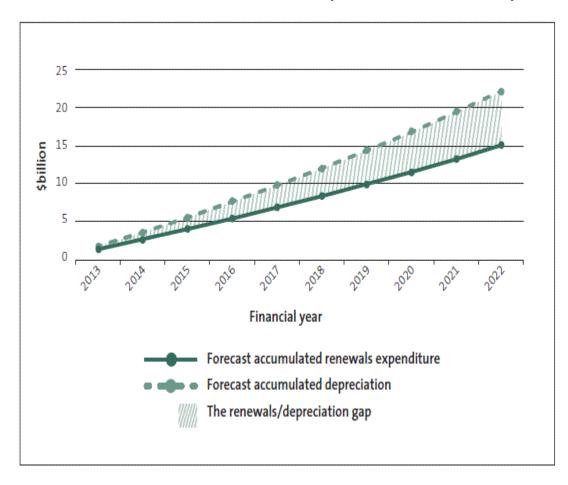
#### **Audit committees**

- some facts and figures



# ■ 2015/16: Investment and asset management

Forecast accumulated renewals expenditure and depreciation



### ■ GALF 2015



### ■ GALF 2015

### The public auditor of 2030

- sustainability under pressure
- more complex ways of delivering services
- capability challenges
- technology is king